

Replies to Pre bid Queries for GeM Bid ref: GEM/2023/B/3569098 dated 14/06/2023 for Selection of System Integrator for Core Banking Solution, Allied Applications, Infrastructure and Network Operations for the Bank.

Sl. No	Section & Page Number	Section Classification	RFP Clause	Clause/Technical Specification	Bidder's Query	Bank Reply
1.	Section E, Pg 59	Pricing	Pricing	The Price offered to the Bank must be in Indian Rupees inclusive of all taxes but Exclusive of GST (CGST/SGST/IGST). The Vendor has to quote the applicable taxes separately in the Bill of Material.	Reference 11.1 Pricing - We request the Bank to be explicitly clear whether the Price offered that needs to be submitted in the GeM Text box field must be inclusive of GST or exclusive of GST. We understand that bidders will provide the clear pricing in Annexure 9 with clarity of the pricing with and without GST.	Refer corrigendum for details
2.	Section C, Pg 19	Deliverables, Service Level Agreements (SLAs) & Penalties	Project timeline	Project timeline	Timelines - Can you please confirm the timelines in terms of the project start date, transition duration, Steady State start date so that the bid submission can be made accordingly.	Refer Section C, Project timelines for the same. Bidder to comply with RFP terms and conditions.
3.		Generic Queries	Commercial Bid	Commercial Bid	We humbly insist the Bank to mandate submitting a hardcopy of the important documents including Bill of Materials ("Commercial Proposal", "Annexure 9') signed and sealed in a closed	Bidder to comply with RFP terms and conditions.



					envelope, in addition to the online submissions done in GeM.	
4.		Generic Queries	Commercial Bid	Commercial Bid	In case, if H1 gets reject the offer or disqualified or does not close the contract with the Bank for whatsoever reason, please confirm what will be the action or provisions Bank has to close the contract with next alternative bidder.	Bidder to comply with RFP terms and conditions
5.		Generic Queries			Kindly confirm that all the corrigenda and pre-bid clarifications that were released by the Bank for the previous bid is valid for this RFP. Kindly release this as an official communication to the bidders.	This is a fresh RFP. Bidder to comply with RFP terms and conditions.
6.	GeM GTC	General Conditions	GTC applicability on RFP	RFP floated through GeM portal and bidder will also have to comply with GeM GTC terms.	Please let us know what will be the precedence of the terms and conditions in terms of the various documents including GeM T&C and Bank RFP/Bid T&C's	Wherever similar clauses are there in RFP and GeM GTC, Bank RFP terms prevails. Bidder to comply with RFP terms and conditions.
7.		Generic Queries	Annexures		Kindly confirm that the previous documents obtained from the various OEM's (Annexure 10 - Undertaking from OEM, Annexure 19 -	Refer to corrigendum for details.

					Manufacturer/Authorized distributor in India( MAF), Annexure-27 - Information Security Compliance, Self-Declaration-Backlining Agreement, Client references, Auditor certificates, any other document received from external stakeholders) with previous GeM Bid number can be submitted along with the current Bid submission and Bank acceptance on the same.	
8.		Generic Queries	Commercial Bid	Commercial Bid	Please clarify the TCO on GeM portal, TCO is the price in totality including the GST and TCO is the overall price which is including all quandaries and no of consignees are part of the bid / RFP.	TCO on GeM portal should be in totality including all applicable taxes.
9.		Generic Queries	Commercial Bid	Commercial Bid	In case in Annexure 9/BOM if there is error in multiplication of unit rate with Qty, any GST% calculation errors and any excel formula errors, which value will be considered.	Bidder to comply with GeM terms and conditions.
10.		Generic Queries	Technical evaluation	Technical evaluation	Kindly confirm that the previous Technical evaluations , presentations and Technical scoring in the previous GeM Bid number can	Bidder to comply with RFP terms and conditions.



					be considered for the current Bid Technical evaluation and Bank acceptance on the same.	
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Date: 19/06/2023  
Place: Bengaluru

  
Deputy General Manager  


